



KALK BAY ST. JAMES
Special Rating Area NPC

SOCIAL DEVELOPMENT STRATEGY DOCUMENT
2019-2024

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1. INTRODUCTION

Everyone is entitled to human rights, including the right not to be harassed or intimidated. Kalk Bay and St James has always been a tolerant, *live and let live* environment in which we have lived together despite our social, racial, religious and/or economic strata. Preservation and enhancement of these values of tolerance is the basis of this policy.

Through this and its other strategies the SRA aims to achieve its key goal of preserving Kalk Bay and St James as a clean, safe and well-maintained environment for the benefit of all people who reside, work or visit the area.

The 2019-2024 Business Plan requires the formulation of a social intervention strategy based on an integrated approach to address social issues using relief measures available. The Social Development budget included in the Business Plan allows for engaging the services of a part-time Social Development Coordinator.

2. OPERATIONS

2.1. SOCIAL DEVELOPMENT COORDINATOR

The services of a Social Development Coordinator is to be contracted on a part-time basis (12 hours per week/3 mornings per week).

It is not a requirement that the Social Development Coordinator be a social worker registered with the South African Council of Social Service Professionals (SACSSP), although this is clearly preferable.

Unless the Social Development Coordinator is registered with the SACSSP, the SRA will require that the Social Development Coordinator not hold him/herself out to be a social worker and does not provide any service, advice or counselling or take any action that is prohibited under the Social Services Professions Act or other relevant legislation.

The Social Development Coordinator will be engaged as an independent contractor and not as an employee of the SRA.

2.2. SRA BOARD SUPPORT

The SRA directors who hold the portfolio for Social Development will be responsible for overseeing the implementation of this policy. Regular portfolio meetings are held with the Social Development Coordinator to exchange views, experiences and agree on actions. This is also aimed to monitor and evaluate the implementation of this strategy.

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2.3. PRESCRIBED SERVICES

Because of the legal constraints outlined above, the core responsibility of the Social Development Coordinator will be to maintain close and good working relationships at all times with key personnel in the social development departments of the Western Cape Province and the City of Cape Town in order to ensure prompt and effective assistance by these professionals as and when required.

The following prescribed services are also the responsibility of the contracted Social Development Coordinator. These services will be adjusted from time to time as the social needs and priorities of our community changes:

- To identify key social issues and make recommendations to the SRA board regarding intervention strategies
- To attend the monthly Muizenberg SAPS community forum meetings and weekly SRA security meetings
- To regularly attend the Western Cape Street Children's (WCSCF) Forum and sub-forum (area specific i.e. south) meetings
- To attend ad hoc stakeholder engagements E.g. Events hosted by the CoCT by the Street People's Programme, Street People's Forum, Stakeholder Engagements, Provincial DSD, City of Cape Town Field Team (Southern Area)
- To provide monthly reports to the SRA board on the portfolio activities and proposed community development programmes and activities
- Establish and maintain good working relationships with the relevant role-players in the area including:
 - o The Kalk Bay Haven Night Shelter, City Council, SAPS Muizenberg, Department of Social Development, Department of Health, local NGOs, churches and schools within the SRA area, etc.
- To dedicate one morning per month for general "open door" social advice, including:
 - o To provide assistance with applications/issues regarding government social grants
 - o To provide assistance with hospital referrals
 - o To assist in trying to re-connect families through the standard operating procedures that are in place with the relevant government departments and NGOs

3. SRA PRIORITY AREAS OF FOCUS

As social development problems and needs constantly change, the SRA has to prioritize its areas of

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focus as and when needed. The SRA has identified two key areas that require priority in this portfolio namely Street People and Street Children as outlined below:

Street People

Homelessness is an ever-growing issue. This issue is considered a priority concern in the SRA, as there is a growing number of street people in our community. The Haven Night Shelter in Kalk bay serves the needs of the homeless and provides shelter when necessary but they are unable to accommodate everyone.

Street Children

Every child needs protection. The Children's Act is the legislation that advocates for all children in South Africa. When dealing with a child who is living or working on the street, it is important for collaboration to take place by the relevant role-players. Street children come into the SRA area either on foot or via the train service. It is therefore a priority for the Social Development Coordinator to liaise and work with the designated roleplayers i.e. Provincial Social Development (DSD) social workers and other officials to address this issue. It is important to note that ONLY a designated social worker, carrying out a statutory mandate with the Provincial Department of Social Development and/or a SAPS official may remove a child from the street in terms of the Children's Act. It is vital that the Social Development Coordinator familiarise themselves with the DSD offices within the Metro South area (Wynberg to Simonstown) in order to liaise accordingly with the relevant roleplayer when working with children on the street.

4. SPECIFIC STRATEGIES FOR INTERVENTION

In an effort to uphold the key goal of this policy, it is thus strategized that the following be considered for implementation in addressing their priority areas of focus.

4.1 STREET PEOPLE

The City of Cape Town's (CoCT) Directorate for Early Childhood Development and Social Development has initiated a process for addressing the issue of street people by asking all stakeholders to get involved through their workshops in order to establish the norms and standards for intervention in this sector. A centralized helpline (0800 87 2201) has been established by the CoCT that serves to assist those on the street with reunification, empowerment and self-development through area specific teams who are working with displaced persons on the street.

The ideal is for a concerned party to contact the helpline, give details regarding the homeless person and CoCT will then follow it up by means of their area specific field team in an effort to intervene and assist the person off the street. The SRA falls into the southern district.

4.2. STREET CHILDREN

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The Western Cape Street Children's Forum (WCSCF) is a non-profit organisation that focuses on the reunification and rehabilitation of street children. They also emphasize the protection of the child at every level and serve to assist where necessary in getting children off the streets. It is important that the SRA maintain a close working relationship with the WCSCF in order to monitor and intervene in the appropriate manner. Together with the DSD, the WCSCF aims to bring about awareness of implementation strategies as set out by the DSD. At present, the standard operating procedure (SOP) for removing children from the street has been implemented since early 2015 and is still under review.

5. GENERAL

It is also the SRA's Social Development strategy to assist in various other programmes and campaigns such as the Give Responsibly campaign. The SRA is committed to uphold the laws and by-laws that relate to social issues within the City of Cape Town and the Western Cape Province. The SRA is also committed to providing support and close collaboration with the relevant government departments and key role-players in order to address social challenges.