



**KALK BAY ST. JAMES**  
Special Rating Area NPC

**KALK BAY ST. JAMES SRA: Business Plan 2019-2014**

**LITTER AND CLEANLINESS/MAINTENANCE OF PUBLIC SPACES: STRATEGY**

**CORE STRATEGY/CORE ACTIVITY**

In accordance with priorities expressed by our residents and property owners, this portfolio has been allocated the SRA's second largest budget.

The objective of this portfolio is to preserve Kalk Bay and St James as a clean, safe and well-maintained area for the benefit of property owners, residents, businesses and visitors.

Pursuant to this overall objective, the core activity of this portfolio is to maintain in a clean and tidy condition all public streets and areas not cleaned by the City or other authorities, namely:

- All residential streets in the SRA apart from Main Road, Boyes Drive and Clairvaux Roads
- The area between the Main Road and the PRASA railway reserve

In addition, the SRA liaises with City officials regarding the maintenance of public parks and other public spaces and reports on the maintenance street lighting, maintenance of roads and sidewalks, road markings and traffic signs.

**WORKFORCE/WORK SCHEDULE**

The workforce engaged to implement the core activity comprises three full time employees.

In accordance with the SRA's employment policy, employment preference is afforded to local residents or those with a strong link to our village.

The SRA promotes a stable workforce of longer term employees as a means of developing a good understanding of local conditions and relations with local residents.

The approx. 50 residential streets and stairs in our village are cleaned by the SRA in accordance with a rolling schedule over about three week's duration.

The performance of the cleaners against this rolling schedule is constantly monitored for timing and quality of service.

## **HSE**

All employees are covered under the Compensation for Occupational Injuries and Diseases Act (COIDA)

In addition, an insurance policy is maintained to provide modest cover for medical expenses and death and disability in respect of the three cleaners

The cleaners are provided with gloves, hats and sunscreen lotion in summer and rain jackets in winter.

## **LIAISON WITH CITY**

The SRA liaises with the relevant departments of the City of Cape Town to determine and define the scope, extent and frequency of the services for which the City is responsible. These municipal services are monitored by the SRA directly and through feedback from residents. The expected service levels by the City serve as a baseline for planning the requirements for additional and augmented services under the SRA mandate.

While the services relating to the mandate and vision of the SRA are applied over the whole area, the SRA also identifies priority areas and facilities of special interest and concern, which may include:

- Beaches and public open space alongside the shoreline
- Public parks and gardens
- Main Road commercial areas
- Schools
- Community Centre

Due to the limited resources available to the SRA, much of the identification and monitoring referred to above will be based on reports and feedback received from residents. The SRA will thus encourage residents to report issues of concern, and the SRA will keep records of such reports for analysis and action where necessary.