

## KALK BAY ST JAMES SPECIAL RATING AREA

In accordance with the City Council's SRA by-law, a special rating area has been established in Kalk Bay and St James pursuant to a business plan and budget approved by property owners in our area, and also the City Council. This means that an additional rate is levied on property owners in our SRA to fund the approved budget. Unlike the revenue collected from traditional rates and taxes, the SRA levy is ring-fenced specifically for improving public services exclusively within our SRA and only in accordance with the approved budget and business plan. The SRA levy is collected by the City of Cape Town and disbursed to the non-profit company which manages our SRA with a mandate to 'top-up' municipal services in accordance with the approved business plan and budget.

There is some confusion surrounding the differences between the SRA (Special Rating Area) and the RPA (Ratepayers Association). Below is a list of the various functions performed by both associations:

### RPA

- Any queries pertaining to maintaining our area as a heritage area. This includes comment on development and building plans.
- General cleaning of the main arterial roads throughout the area
- Beach clean-up
- Harbour issues
- Railway issues
- Anything to do with your property rates
- Council related issues such as broken street lights and potholes
- Liaise with the businesses in the area

Any issues relating to the City such as blocked drains, street lights not working, etc. can be logged via the City's service request link here <https://www.capetown.gov.za/en/ServiceRequests/Pages/default.aspx>. The SRA unfortunately does not have the capacity to follow up on whether the City has attended to requests.

### SRA

- The SRA's mandate is limited to providing supplementary "top up" public services set out in the approved SRA business plan and budget. These are in respect of public safety, cleansing of streets not done on a regular basis by the City, and social services
- Additional public safety is by way of foot-patrollers backed by response vehicles (24/7) and security cameras
- Social Development. The SRA contracts a Social Worker, 12 hours per week, to assist with the social problems experienced in the area
- Forward all enquiries/complaints in respect of issues outside its formal mandate to the relevant people at the City and/or the RPA and provide assistance within its capabilities to resolve these enquiries/complaints.

Gail Daniels, the SRA Manager, is frequently asked why the SRA is so "lightly" staffed (1 Manager and 2 Cleaners), why our office only operates half day and why the Manager is not in the office every day. The SRA operates within a very tight budget and is constantly trying to keep the levies as low as is possible by having the Manager work from home where she has access to a landline, wifi, etc. which, if installed in the office, would add significantly to the running costs. Gail Daniels is contactable telephonically on a Monday to Friday from 09h00 – 13h00 or via e-mail (see details below). Marion Thomas, our contracted Social Worker, uses the office for her 'open day' consultations on a Tuesday morning.

As a property-owner, you are not automatically a member of the SRA. Only registered members are able to vote at the AGM so if you are not a member, please go to the link below to access the membership application form (no cost involved):

<http://kalkbaystjamesra.org/wp-content/uploads/2014/11/Application-for-membership-PDF.pdf>

Return the form to Gail at the SRA office once completed. If you have any queries or want to check if you are a member, please contact Gail.

**PLEASE NOTE** - board meetings are held on the second Monday of each month and any property owner or member of the public is welcome to attend the first half hour. Attendees are requested to forward any question or complaint to the Manager in advance so that a proper response can be prepared.

**KBSTJ SRA Management**