KBSTJ SRA OCTOBER NEWSLETTER 2015

PLEASE BE REMINDED.....

There will be a stakeholders' meeting tomorrow to address the ongoing problem of the street children and street people. All interested and affected parties are invited to attend:

TUESDAY 20 OCT 2015 at **10am** at the **HOLY TRINITY ANGLICAN CHURCH HALL,** Main Road, Kalk Bay.

The co-ordinator of the Western Cape Street Children's Forum, Janice Spargg, will address the meeting regarding the issue of street children in the SRA. Representatives from the Department of Social Development have also been invited to provide input regarding the issue of street people and what the standard operating procedures are and how the SRA community can assist.

ALSO.....

The Kalk Bay and St James SRA NPC will hold its Annual General Meeting (AGM) as follows:

MONDAY 9 NOVEMBER 2015 at 8pm at the COMMUNITY CENTRE, Main Road, Kalk Bay

The agenda will include a report on this year's activities, ratification of the revised 2015/2016 budget, the election of directors and auditors and approval of the budget and implementation plan for 2016/2017.

Please note that:

- All members of the public are welcome to attend, but only registered members of the Company will be entitled to vote on resolutions presented at the AGM.
- Membership of the Company is free of charge to all rateable property owners in the SRA but members must be registered before 26 October 2015 to enable them to vote at the AGM.

For further information on how to apply to register send an e-mail to: info@kalkbaystjamessra.org or phone the Manager at 0796091172

A more detailed notice and agenda can be viewed on our website.

PERFORMANCE REVIEW

The SRA board recently reviewed the performance of the SRA against its objectives over the past year. The view is that the SRA has generally and satisfactorily met its objectives but that in future years performance indicators should be improved.

Performance indicators applied to confirm effective performance over the past year include:

- Corporate:
 - Monthly board meetings, average attendance rate of 80%
 - All management/staff positions filled and service contractors appointed

• Finance:

- Unqualified audit
- Tax clearance obtained
- o Surplus realised

Public Safety:

- A cost effective patrol monitoring system successfully installed in March after rejecting sophisticated and costly systems that did not perform properly
- Average number of visits per station per day over the past four months has been 7 visits vs the contracted number of 4
- Based on the number of crimes reported to Crime Watch, crime has decreased since the improved monitoring system installed, but the sustainability of this trend is still to be fully tested over the year end "crime season" ahead

• Social Development:

- Weekly clinic operating with high demand for help
- Engagement with key role players established
- Feed-back from residents:
 - SRA Manager has received 157 responses from residents (e-mails, visits, phone calls) on a range of issues. Feedback is that the overwhelming majority of residents have been "happy" with the SRA's performance over the past year

Further details in respect of the above and performance of other activities will be provided at the AGM

KBSTJ SRA Management Team